



# Hillel Milwaukee 'Side by Side' Tour 2022

MAY 23, 2022- JUNE 3, 2022

## PROGRAM AGREEMENT

PRESENTED TO

Hillel Milwaukee

PRESENTED BY



PREPARED BY

Tal Hadad | [Tal@authenticisrael.net](mailto:Tal@authenticisrael.net)



# Introduction

Authentic Israel is a full-service tour operator with a track record spanning three decades in the field of experiential travel and informal education.

We understand that travel to Israel is unlike any other destination - which is why your choice of a program provider is the single most important decision you'll make. When you travel with Authentic Israel you can feel confident knowing that every program we offer is organized in-house by our own caring staff team with trust, reliability, and fairness as our guiding principles. With headquarters adjacent to Ben Gurion Airport in Israel and a North American program management office in Washington DC, you can expect a higher level of service at every step.

- **THE BENEFITS OF GOING LOCAL** | We organize our programs in-house so that you can travel with the confidence knowing you'll be fully supported all along the way.
- **A REAL TRACK RECORD** | You can count on us to deliver what we promise, because our long term reputation is what has always counted most.
- **AUTHENTIC EXPERIENCES** | We strive to foster meaningful connections to the history, culture and beauty of Israel on and off the beaten path.
- **NO HIDDEN COSTS** | You'll always know what you're getting with straightforward language and easy-to-understand terms.
- **SINGLE POINT OF CONTACT** | You'll have a dedicated program manager because having a single point of contact means a smoother planning process.
- **EXCEPTIONAL VALUE** | As a leading tour operator, you'll benefit from the most competitive rates, which means lower overall travel costs for you.



# Our Process

Don't stress! Planning your custom travel experience with Authentic Israel is easy.



## Step #1: Planning

We'll work with you to design and refine an itinerary and package that speaks to your perspective and background.



## Step #4: Getting Ready

We'll present a timed itinerary, provide a pre-trip guide, and connect you with the staff who will support you on the way.



## Step #2: Pricing

We'll crunch the numbers and work collaboratively with you to reach your budget targets and reach an agreement.



## Step #5: Let's Go!

A well-planned program means you can relax and focus on the experience itself.  
Soak it in!



## Step #3: Booking

We'll confirm all of the particulars, and if adjustments are required based on availability, we'll propose solution.



## Step #6: Feedback

When the journey is over and the memories are fresh, we'll follow-up for your feedback and suggestions.



# Package Details

We'll provide the following travel services so that you can focus on the experience.

## WHAT'S INCLUDED

- International flights from Chicago with Swiss/Austrian Airlines (\$1130 per ticket, holding 27 tickets)
- VIP greeting at Ben Gurion Airport and round trip airport transfers  
*Including assistance on arrival and departure based on one designated flight in both directions*
- Experienced, licensed tour educator with the group daily  
*NOTE: Guide can not enter the Palestinian Authority*
- Transportation on tourist class bus provided daily except on Saturday in Jerusalem or when indicated otherwise in the itinerary  
*NOTE: Based on 12 hours of availability per day unless otherwise budgeted*
- Experienced armed escort trained in first aid ("ma'ar") with the group daily  
*NOTE: Ma'ar can not enter the Palestinian Authority*
- Gratuities for Israeli staff budgeted at \$120/person
- Accommodations per the itinerary based on triple rooms wherever possible  
*NOTE: If the number of male or female students is not divisible by three, a double room will be provided or a single room will be provided for a supplemental cost*
- All programming costs per the itinerary
- Local medical insurance -- does not include coverage for pre-existing conditions  
*NOTE: Students are strongly encouraged to have their own comprehensive medical insurance with coverage abroad*
- Staff in a double room  
*NOTE: The second campus staff person will be accommodated in a shared room with the guard. In the case where the gender of the guard and campus staff do not match, a supplement for the additional single room will apply.*

- Pre-trip prep guide ([www.authenticisrael.com/students](http://www.authenticisrael.com/students))
- Post-departure travel insurance policy ([view coverage details](#))
- Monitoring and guidance from the "Situation Room" (Chadar Matzav)
- Cash allowance for campus staff meals on own
- All applicable taxes

*An additional 17% VAT (tax) applies for Israeli passport holders only at hotels. Contact us to make arrangements if this tax applies to you.*

## WHAT'S NOT INCLUDED

- Hotel incidentals
- PCR tests and a serological test
- Beverages at group meals
- Costs associated with extra programming/arrangements in case of a flight delay or other delay
- Passport and/or visas fees (if necessary) NOTE: All passports must be valid for at least six months from the arrival date in Israel
- Campus staff petty cash and snacks/refreshments purchased during free time
- Excess luggage and weight penalties
- Travel insurance covering cancellations or trip delay



# Program Itinerary

The following is a suggested itinerary for your review; subject to reasonable change based on availability and local considerations

## MONDAY, MAY 23, 2022

- Depart from ORD to VIE on Austrian flight #66 at 4:20pm

## TUESDAY, MAY 24, 2022

- Arrive to Vienna at 8:20am and connect to flight Austrian Airlines flight #857 to Israel at 10:20am
- Arrive to Israel's Ben Gurion Airport at 2:45pm
- VIP greeting at Ben Gurion Airport and private transfer to northern Israel
- Check-in and dinner at accommodations
- Opening session led by tour guide and Hillel staff

OVERNIGHT: Metula Hotel, Upper Galilee

*Meals Included: Snacks and Dinner*

## WEDNESDAY, MAY 25, 2022

- Introduction to the north with **Daniel Rubinstein**
- Encounter with the **Druze culture** and share a traditional meal in the Golan village of Ein Kinya
- View Israel's neighbors and navigate former IDF bunkers at the summit of **Mt. Ben-Tal**
- Explore the history and terrain of the Golan Heights on an **off-road jeep tour**
- **Cruise on the Sea of Galilee** followed by dinner on own in Tiberias along the waterfront

OVERNIGHT: Metula Hotel, Upper Galilee

*Meals Included: All meals included*

## THURSDAY, MAY 26, 2022

- Explore the Christian holy sites of the Sea of Galilee, including the **Mt. of Beatitudes** and **Capernaum**
- Experience effortless **floating at the Dead Sea** at Kalia Beach + lunch
- Drive to Jerusalem and stop for a panoramic introduction to the contours of Jerusalem from the **Mt. Scopus lookout**
- Geo-political introduction by **Iftach Burman**
- Check in and dinner at hotel

OVERNIGHT: Prima Kings Hotel, Jerusalem

*Meals Included: All meals included*

## FRIDAY, MAY 27, 2022

- **Reflections at the Kotel** - The Western Wall complex
- Explore the Christian and Muslim Quarters of the Old City including the **Via Dolorosa**, the **Church of the Holy Sepulcher**, and the **Arab Bazaar (shuk)**
- **Mahane Yehuda** – Experience this colorful open-air marketplace + Lunch on own
- Time to prepare for Shabbat
- Shabbat Dinner at the hotel

OVERNIGHT: Prima Kings Hotel, Jerusalem

*Meals Included: Breakfast & Dinner*

## SATURDAY, MAY 28, 2022

- **Geo-political tour of Jerusalem** - The seam, the wall, and the future

- Travel to **Ramallah**. Visit downtown and tour the major sites by bus and meet with PA leader + lunch on own at local restaurant
- Continue to **Tybeh Brewery** for tastings at one of the first Palestinian breweries in Christian Palestinian town of Tybeh in the West Bank
- Dinner at hotel
- Meet with Arab-Israeli journalist, **Khaled Abu Toameh**
- Group processing session led by Hillel staff

OVERNIGHT: Prima Kings Hotel, Jerusalem

*Meals Included: Breakfast & Dinner*

## SUNDAY, MAY 29, 2022

- Visit the **Temple Mount / Haram Al-Sharif**, a holy site to both Jews and Muslims
- Meet **Gabriel and Shira Rais**, local settlers from the West Bank, and learn about their perspective
- Visit **Bethlehem** on a locally guided tour by **Nur**, including a visit to the **Church of the Nativity**, a **meeting with the local mayor** + lunch on own.
- Conversation with **Haviv Gur**, Veteran Israeli Journalist and political analyst
- Dinner at hotel
- Group processing session led by Hillel staff

OVERNIGHT: Prima Kings Hotel, Jerusalem

*Meals Included: Breakfast & Dinner*

## MONDAY, MAY 30, 2022

- Preparation for Yad Vashem at the hotel
- **Yad Vashem** - World Holocaust Remembrance Center
- Lunch at Beit HaKerem - On Own
- Meet **Kulna Yerushalaim Organization**, NGO that promotes co-existence in the city of Jerusalem by having many cultural events throughout the city.



- Check in at hotel
- Dinner at the hotel
- Group processing session led by Hillel staff

OVERNIGHT: Metropolitan Hotel, Tel Aviv

*Meals Included: Breakfast & Dinner*

## TUESDAY, MAY 31, 2022

- Meet with former **MK Einat Wilf** at the hotel
- Walking tour of Tel Aviv's historic **Neve Tzedek** and trendy **Rothschild Boulevard** neighborhoods
- Learn how Israel became the 'Startup Nation' at the **Peres Center for Peace & Innovation** in Jaffa
- Celebrate the spirit of Tel Aviv at the **Nahalat Binyamin** and **Carmel Market** + lunch on own
- Learn about Tel Aviv's thriving LGBTQ culture on the **Rainbow TLV Tour**
- Meet students from **Hillel TAU** and learn about diversity in Israeli society
- Dinner at the hotel

OVERNIGHT: Metropolitan Hotel, Tel Aviv

*Meals Included: Breakfast & Dinner*

## WEDNESDAY, JUNE 1, 2022

- Lookout over the Gaza border at 'Black Arrow' lookout
- **Sderot** - View Israel's border with Gaza and visit a fortified playground to experience how this community adapted to its challenging location + lunch on own
- Visit **Netiv HaAsara** on the frontier with Gaza, and take part in a peace project at the border wall
- **Save a Child's Heart** - Meet children seeking life saving treatment in Israel from around the world
- Dinner at the hotel

## THURSDAY, JUNE 2, 2022

- Conversation with **Hela Lahar**, professional Jewish educator, for a group processing session
- Explore the **ancient port city of Jaffa**, and browse the **Jaffa flea market**
- Lunch on own in Jaffa
- **Meeting with locals** from Jaffa and learn about their life in a mixed city
- Wrap up conversation at the hotel
- Dinner at **Balinjera** - Enjoy traditional Ethiopian food while hearing the personal story of the restaurant's owner.

OVERNIGHT: Metropolitan Hotel, Tel Aviv

*Meals Included: Breakfast & Dinner*

## FRIDAY, JUNE 3, 2022

- Depart from Ben Gurion airport to VIE at 06:15 am on OS #860
- Depart from VIE to ORD at 10:30 am with on OS flight #65
- Arrive to Chicago at 1:20 pm



# Costs & Terms

## PROGRAM PRICING

<i>Number of Travelers</i>	<i>Cost per Traveler</i>
20 Travelers	\$4220
<b>Single room supplement</b>	<b>\$925</b>

## PROGRAM TERMS

- Costs are not based on confirmed accommodations or programming availability. Accommodation reservations are currently in progress, and final accommodations pricing will not be available until 90 days before departure. If our projected accommodations and/or programming is not available, we will seek to present an alternative within the same budget. Minor fluctuations in costs may apply and will be presented for prior approval, if so.
- This proposal assumes a minimum exchange rate of \$1 = 3.15 NIS. Should the shekel appreciate beyond this exchange rate floor, the costs of the program will be reset and/or the two parties will work collaboratively to find an alternate solution to adjust the underlying cost of the program.
- Requests for changes to the itinerary are possible, however, differences in costs and/or service fees may apply based on the nature of the request at the sole discretion of Authentic Israel.

## PAYMENT TERMS

- A \$200 per ticket refundable airline deposit is due with the acceptance of this proposal. The deposit can be reduced or canceled up to 100 days in advance of the departure date -- after which only 10% of the tickets can be reduced without penalty till the time of ticketing. The deposit requirement applies to all students and staff and will apply toward future payments.

- Airline taxes and fuel fees are subject to change and will be re-confirmed when the program balance invoice is issued. We recommend budgeting \$50/ticket for potential airline tax and fuel variance.
- The balance of program costs is due 60 days prior to departure according to the number of confirmed participants at this time. Payments are non-refundable after this date.
- Should ad hoc additional costs be incurred during the program or any refund credits apply, the balance will be settled within four weeks of the completion of the program.
- All payments must be made by check or electronic funds transfer.
- Refer to "Key Deadlines" for additional time-sensitive steps and explanations in the process.

## STATEMENT OF UNDERSTANDING

Except for the willful negligence of its direct employees, Tlalim Conventions, Events, and Tourism [DBA: Authentic Israel] ("The Program Organizer") assumes no liability or responsibility for any injuries, inconvenience, illness, theft, property damage, irregularity, or incidental damages occasioned by circumstances beyond the control of the Program Organizer or by any person or reason whatsoever including but not limited to events such as strikes, revolts, wars, natural disasters, closures of airports and/or hotels, default or omission of any common or private carrier or the default, negligence or omission of and by any third party providing services or facilities to or included in this tour or any part thereof.

Any and all disputes between the parties arising out of or relating to this agreement, whether grounded in contract, tort or statutory law, shall be resolved exclusively by arbitration in Washington, DC. The arbitration shall be conducted in accordance with the Dispute Resolution Rules of JAMS. The prevailing party in the arbitration shall be entitled to its attorneys' fees and costs plus any fees and costs incurred in connection with confirming the arbitrator's award. Enrollment in and payment for the tour constitute your acceptance of the program conditions and this Statement of Understanding.



# Key Deadlines

Below is a summary of important deadlines. Meeting these deadlines in a timely fashion will help ensure that your program goes smoothly.

*NOTE: We've created a pre-trip prep guide to help your students get ready for the journey ahead. Access the guide at [www.authenticisrael.com/students](http://www.authenticisrael.com/students) and share it with your students upon their program acceptance.*

## FLIGHT DEPOSIT DUE

### Upon acceptance of the proposal

A \$200/person flight deposit is due with acceptance of this proposal. The deposit can be reduced or cancelled up to the utilization deadline (see below).

## AIRLINE TICKET UTILIZATION DEADLINE

### February 7, 2022

This is the last day to reduce or cancel your group flight reservation without any penalty. After this deadline only 10% of the tickets can be reduced without penalty up until the ticketing deadline (see below).

*Note: Airlines require at least 10 tickets to be utilized for the group contract to be valid.*

## INVOICING DETAILS ARE DUE

### March 14, 2022

By this date we need the final number of expected staff/students. If anyone does not plan to use the group flight or plans to extend their ticket in advance, be sure to notify us at this time. We will issue a complete invoice based on the details provided here.

*NOTE: The invoice will be based on the projected number of students/staff you provide, however, the invoice can be modified up until the ticketing deadline and final payment due date. Payments received after this date may result in the loss of group tickets or a change in terms.*

## TICKETING DEADLINE & FINAL PAYMENT

**March 24, 2022**

NOTE: We do not submit mileage account numbers in advance, however, travelers may be able to request airline mileage credit at airport check-in. Furthermore, seating is pre-assigned at the time of ticketing, and changes may be possible to the seating plan at airport check-in.

## FULL ROSTER DETAILS & HEALTH INSURANCE INFORMATION

**April 13, 2022**

By now we require an updated roster of participants and staff that includes full names (passport spelling), sex, dates of birth, dietary considerations, notable medical conditions, and passport numbers/countries. An online spreadsheet will be provided for you to share these roster details.

*NOTE: If a student or staff person's passport number is not available by this date, it may be submitted up to 10 days prior to the start of the trip. If the passport number is not submitted on time, that traveler's medical insurance policy may not be issued in time for the start of the trip and a gap in coverage will apply.*

## REVIEW OF THE TIMED ITINERARY

**April 22, 2022**

By now we will provide you with a timed itinerary based on actual bookings. If any adjustments to the program need to be made based on availability or other considerations, we will present and discuss options with you.

## PROGRAM WRAP-UP CONVERSATION & POST TRIP PAYMENT

**June 17, 2022**

By this date or soon after we will provide you with an invoice documenting any unforeseen additional costs or return credits for canceled programming that occurred during the trip with your approval (whenever possible) and any refund credits that apply. Finally, Authentic Israel is committed to providing the best possible experience to your students and your feedback is critical to the upwards evolution of our programs.